

PET POLICY LETTER

Greetings from Vivanta New Delhi, Dwarka.

Dear Guest,

Welcome to Vivanta New Delhi, Dwarka. We are delighted to have you and your pet as our guests. However, to ensure a comfortable stay for yourself and your fellow guests, we would appreciate it if you would please observe the following guidelines:

May I request you to please ensure to follow below mentioned points:

- The hotel management reserves the right to allow pets. Your pet should be at least one year old and housebroken and weigh less than 45 kgs/ 100 lbs.
- Pets exceeding the weight limit may be accepted into the hotel at the General Manager's discretion. Please check with the hotel in advance.
- A maximum of two pets are allowed per room.
- A non-refundable fee of INR 1500 + taxes per day per pet as pet charges will be collected upon checking in.
- Pets must be restrained (on a leash for dogs) at all times while leaving the room and in the garden, lift or beach areas.
- We regret that pets are not allowed in our restaurants, banquet areas, lounge, lobby, pool and fitness center and spa.
- You are required to be present if your pet is in your room when any service is provided.
- Please get in touch with Guest Services when you require your room to be serviced.
- Please place the Pet door hanger outside your door when your pet is in the room.
- You are responsible for cleaning up after your pet excretes on the hotel premises and in the neighbourhood.
- Our front desk associate will be more than happy to assist you with information on pet grooming saloons, veterinary doctors and pet accessories.

Guest Declaration

I agree to observe the guidelines above and to be liable for all property damages and/or personal injuries resulting from my pet. I further agree to indemnify and hold harmless the hotel, its owners and its operator from all liability and damage as a result of my pet. The hotel reserves the right to charge my account commensurate to the cost of such damages.

Duty Manager

Guest Signature

We hope your stay with us is enjoyable and we look forward to welcoming you again soon. Thank you for all your cooperation.