

THE GATEWAY RESORT

DAMDAMA LAKE GURGAON

Pet Policy Letter

Dear Guest,

Welcome to The Gateway Resort Damdama Lake, Gurgaon!

We are delighted to have you and your pet as our guest. To ensure a comfortable stay for yourself and our fellow guest, we would appreciate if you would please observe the following guidelines:

- The Hotel Management reserve the right to allow pets. Your pet should be at least 1 year old, weigh less than 45kg/100lbs and ought to be housebroken.
- Pets exceeding the weight limit may be accepted into the hotel at the discretion of the hotel management. Please do check this with us in advance.
- A maximum of two pets are allowed per room subjected to the above prior intimation and approval.
- A non-refundable fee of INR 4000 plus taxes as pet charges will be levied upon arrival (applicable for a minimum of up to 2 nights. Thereafter a pro-rated charge of INR 1500 plus taxes per night, per pet will be applicable).
- Pets must be restrained (on leash for example) at all times while leaving the room and in the public area.
- We regret that pets are not allowed in our restaurant, banquet areas, pool, gym and spa.
- You are required to be present if your pet is in your room whenever any in room service is provided.
- You are responsible for cleaning up after your pet has littered in the hotel premises and the neighborhood.

For any further assistance, please feel free to contact 24/7 by dialing '0' from the phone.

Guest Declaration:

I agree to observe the guidelines above and to be liable for all property damages and /or personal injuries resulting from my pet. I further agree to indemnify and hold harmless the hotel, its owners and its operator from all liability and damages as a result of my pet. The hotel reserves the right to charge my account commensurate to the cost of such damages.

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Duty Manager

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Guest Signature

Pet Amenities and Services Included with the Pet Charges

- Pet food bowl
- Pet bed
- Pet in Room signage
- 02 meals once during the stay (Choose from the below menu)

Pet Treats

Vegetable Broth	INR 350 plus taxes
Buttered Carrots & Beans <i>with mashed potatoes</i>	INR 750 plus taxes
Rice, Carrots & Peas Bowl	INR 750 plus taxes
Chicken Broth	INR 450 plus taxes
Grilled strips of Chicken <i>with glazed carrots</i>	INR 900 plus taxes
Grilled Fish & Rice <i>with a light gravy</i>	INR 900 plus taxes
Scrambled eggs with bacon	INR 900 plus taxes

NOT PERMITTED PETS



Pit Bull



German Shepherd



Chow Chow



Rottweiler



Doberman



Boxer



Dalmatian



Great Dane